## INTEGRITY

Do the right thing

## Sharing the Impact of our Ethics Helpline

145+

concerns are reported to the Helpline in a year

From all methods: walk-in, logged, calls, web reporting

50%

of reports to the Helpline are substantiated

Types of concerns reported to the Helpline:



**Bullying and Fairness** 



Pay and Benefits



False Reporting and Theft



Health and Safety

Actions resulting from reports to the Helpline:



Increased training



Policy review and communication



Approximately 30% of cases result in disciplinary action including termination



Additional security precautions





Our Helpline is available 24/7 and is operated by a third party, allowing you to make reports at any time and in your preferred languages. Anonymous reporting is available (if allowed by your country). Retaliation against is never tolerated.