RENASCI™ CARE AND MAINTENANCE GUIDE



Date: 08/2025

CONTENTS

- General Maintenance
- Preventative Measures
- Replacement of Damaged Plank

GENERAL MAINTENANCE

- 1. Sweep or vacuum the floor regularly as needed to remove dust, dirt and grit. Use only vacuums that do not have bristle beater bars or metal heads.
- 2. Clean liquid spills immediately with a soft absorbent material (such as dry mop head, clean cloth etc) to prevent the possibility of stains, slips or falls.

PREVENTIVE MEASURES

- DO NOT use a water-saturated mop on the floor to remove dirt, spills and stains. Only use a spray mop or Wet & Dry vacuum cleaner.
- 2. Use mats at all entry areas to keep dirt, sand and water from the floor. Clean the mats on a regular basis. If mats are placed directly on top of the floor, be sure the mats have a non-staining back.
- 3. Furniture shall have protective glides of at least 1" in diameter to minimize the chance of indentations or scratching to the surface of the floor. Do not use narrow chair glides! Felt pads are also excellent protection for the floor for furniture that will be frequently moved directly across the floor.
- 4. Do not slide heavy furniture, appliances or fixtures directly across the floor. Use protective boards or appropriate furniture movers designed for use over hard surface flooring.
- 5. Protect the floor from direct sunlight by using appropriate window coverings.
- 6. Areas with caster chairs must have protective mats under the chairs.
- 7. Periodically clean the area under the mats and replace the broken mats immediately to avoid damage to the floor.
- 8. Do not use metal or razor scrapers to remove dirt, residues or other marks from flooring. This will damage the protective wear layer of Renasci™ flooring.

REPLACEMENT OF DAMAGED PLANKS

- 1. If any damaged plank needs replacement, remove the damaged plank by cutting the sealant nicely with a sharp knife.
- 2. Replace the plank after re-gluing the area under the damaged plank and refill the gap with matching sealant.

CONTACT US

To receive further information, please contact our Customer Service team on:

Australia: 1800 668 372 New Zealand: 0800 668 372