

# LATENT DEFECTS WARRANTY



Milliken guarantees modular and broadloom carpet against visible and latent defects for a period of 2 years from the date of seller's invoice. Service properties such as pile shading, pile crushing, wear or abrasion, soiling and/or staining are not manufacturing defects and are not guaranteed. The free-lay tiles are further guaranteed to be free of edge and corner curling or doming to exhibit excellent dimensional stability. This warranty shall apply only when published Milliken installation procedures are followed.

## **The backing is guaranteed against degradation of disintegration if the following conditions are met:**

1. Room conditions of 13 - 30 degrees C and 20 - 80% relative humidity.
2. Proper preparation of new and/or old floors according to published Milliken procedures.
3. The use of specially formulated adhesives, which are commercially available, as recommended by Milliken.

With the exception of the backing guarantee, these guarantees shall not apply to carpet tile that has been in storage for extended periods, exposed to temperature extremes, has been bent or deformed, and which, by the virtue of any of the foregoing, does not fully respond to reconditioning. Milliken does not warrant carpet placed in areas where extreme point loads are sustained for prolonged periods of time, such as damage in bank teller work stations caused by "stiletto" type heeled shoes.

Should it be necessary to replace the carpet, Milliken will not be responsible for the expense of removal of furniture, partitions, temporary walls, and the like which are located on, above, or around the carpet installation; these expenses shall be borne by the owner.

## CONTACT:

T +44 (0)1942 612777  
E [carpetenquiries@milliken.com](mailto:carpetenquiries@milliken.com)