CARE AND MAINTENANCE GUIDE

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DAILY AND WEEKLY MAINTENANCE

- Sweep, vacuum, and dust mop the floor as needed to remove dust loose dirt and grit. In high traffic areas this may be a daily or twice daily procedure. Use only vacuums that do not have bristle beater bars.
- Clean liquid spills immediately to prevent the possibility of stains, slips or falls.
- Damp mop the floor as needed to remove dirt and stains. Use a neutral pH cleaner and a red rotary pad if needed to remove ground in dirt. Soft bristle brushes can also be used on flooring with embossed surfaces. Clean along the direction of the embossed surface for maximum effectiveness.
- For removal of scuffs/heel marks a tennis ball attached to a brush handle provides an inexpensive and easy solution. Please note, rubbing too aggressively may create subtle glossy appearance.

TYPICAL SWEEPING, DUST MOP, VACUUMING AND DAMP MAP CLEANING FREQUENCIES ARE AS FOLLOWS:

HIGH TRAFFIC	MEDIUM TRAFFIC	LOW TRAFFIC
Every full workday. All entrances, exits, lobbies, food service areas, main corridors, elevators, funnel and pivot points. This may be a daily or twice daily procedure.	Every other workday. All secondary corridors, conference rooms, private offices.	Once a week. Minimal use corridors, rarely used conference rooms and training rooms.

USE OF ROTARY FLOORING MACHINES

- If using a scrubbing machine, use only a slow speed (175 RPM) machine.
- Do not dry buff vinyl floors without the use of a suitable finish coat.
- LVT should NEVER be burnished. If a gloss finish is desired, use an appropriate commercial grade finish.
- Do not use dark green, black or brown scrubbing pads. Only use white, light green or red coloured 3M™ pads on Milliken Luxury Vinyl Tile.

ROTARY PADS - FOR USE AT LOW 175RMP SPEED



- **3M™ White Super Polish Pad 4100 Ideal** for removing soil and scuff marks with minimal dulling.



- **3M™ TopLine Autoscrubber Pad 5000** Scrubs and cleans. Open construction resists clogging. Ideal for auto scrubbers.



- **3M™ Red Buffer Pad 5100** Designed for everyday cleaning and light scrubbing to remove light soil, scuff marks and black heel marks.

MILLIKEN LVT CARE & MAINTENANCE

Date: 03/2025

PREVENTATIVE STEPS

Use quality walk off systems at all entry areas to keep dirt, sand and water off the floor. Clean the walk off system on a regular basis. If mats are placed directly on top of the Milliken Luxury Vinyl Tile, be sure the mats have a non-staining back.

Note: certain rubber backed mats can stain LVT. Milliken mats are constructed to effectively remove dirt and soil and are compatible with Milliken LVT.

- Furniture shall have protective glides of at least 1" in diameter to minimise the chance of indentations or scratching to the surface of the floor. Do not use narrow chair glides.
- Felt pads are also excellent protection for the floor for furniture that will be frequently moved directly across the floor.
- Do not move heavy furniture, appliances or fixtures directly across the floor. Use protective boards or appropriate furniture movers designed for use over hard surface flooring.
- Protect the floor from direct sunlight by using appropriate window coverings.
- Periodically clean caster wheels and check for wheels that may be broken or no longer rotating.
- Inspect chair and table leg glides for burs. Replace damaged wheels and chair / table leg glides immediately.
- Avoid use of metal or razor scrapers to remove dirt, residues or other marks from flooring. This will damage the protective wear layer of the vinyl flooring.

AFTER MARKET FINISHES

While use of an after-market finish are not necessary with Milliken Luxury Vinyl Tile, some facilities may desire to use them to protect and prolong the wear surface of the floor or to achieve a desired level of gloss finish. If desired, please follow these recommendations:

- Use only products that are specifically recommended for use with Luxury Vinyl Tile with poly-urethane factory applied finishes.
- Follow all manufacturer's recommendations regarding cleaning, stripping and application of the finish.
- Milliken recommends use of a matte finish on our products. However, if desired a gloss finish can be applied.
- Use only slow speed (175 RPM) floor machines with white, red or light green scrubbing pads. Do not use dark green, black or brown pads as these may damage the original finish or overheat the vinyl flooring and burn-in any imperfections under the flooring, including trowel marks.
- Apply 2 to 3 coats of finish to the flooring and allow each coat to thoroughly dry before applying the next coat.
- Use of a finish will require the finish to become part of the regular maintenance routine for the vinyl floor. Follow the manufacturer's recommendations for periodic stripping and recoating of all finishes.

RECOMMENDED PRODUCTS

PRODUCT TYPE	PRODUCTS
Neutral Cleaner	XL North APC, Diversey Stride
Alkaline Cleaner	Diversey Profi
Floor Maintainer / Minor Scratch Treatment	Diversey Wi Wax

CONTACT US

Milliken is committed to service and quality. We believe that maintenance is an integral part of specifying and purchasing a carpet, and so offer a dedicated Support Service Team, experienced in technical and practical aspects of carpet management.

To receive further information, please contact our Customer Service team on:

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LVT MAINTENANCE QUICK GUIDE

	MAINTENANCE TYPE	EQUIPMENT	MAINTENANCE PRODUCTS	MAINTENANCE METHOD
DAILY MAINTENANCE	Manual To do as needed		pH -Neutral Cleaner	• Sweep or vacuum • Damp mop with water and cleaning solution • Thorough mop with clean water until cleaning solution is removed (do not flood)
REGULAR MAINTENANCE	Auto Once every 2 weeks		pH -Neutral Cleaner	• Sweep or Vaccum • Wash/buff using white, green or red pad with scrubbing machine no more than 175rpm • Use wet vacuum to suck any water • Thoroughly mop with clean water until cleaning solution is removed (do not flood)
DEEP CLEANING	Auto Every 2-3 months		Alkaline Cleaner pH 8-11	• Sweep or vacuum • Scrub with solution using green pad • Let solution dwell for approx . 5 minutes • Scrub again • Mop thoroughly with clean water until cleaning solution is removed (do not flood)