



## Milliken Assure™ Moisture Barrier Warranty

Choose Milliken Assure™ to invest in an advanced moisture barrier backed by over 50 years of expertise and an unwavering commitment to providing premium quality, reliable fabrics to the fire service industry. To ensure the highest quality, Assure exceeds the NFPA 1971-2018 standard, successfully passing a more stringent testing process for moisture barrier performance than the newly published NFPA 1970-2025 standard.

We are dedicated to ensuring that each individual who wears our fabric experiences unmatched durability, protection, and performance, call after call. That's why we are pleased to share that **Assure (MPG S/108100) is covered by a five-year warranty**. Please see below for further information.

### Conditions of Warranty:

- **Warranty Period:** Assure moisture barrier is supported by a five-year limited warranty effective from the garment's date of manufacture.
- **Coverage:** Repair or replacement, as determined by Milliken, of the Assure moisture barrier due to performance failure is covered under this warranty. A performance failure occurs when, under normal wear and tear conditions, the moisture barrier no longer meets the NFPA 1971-2018 and NFPA 1970-25 standards.
- **Requirements:** Assure must be maintained and stored according to the garment care and storage instructions, and in compliance with current NFPA 1851 standards.
- **Exclusions:** This warranty does not cover seam sealing issues, thermal damage, aftermarket modifications, or damage or defects resulting from the garment manufacturing process, punctures, tears, improper sizing, improper cleaning, or uses outside of normal structural firefighting tasks.

### If the above criteria are met, follow these steps to make a claim:

- 1. Contact Milliken Representative:** The fire department, garment manufacturer, or dealer should reach out to their Milliken representative to make a claim.
- 2. Submit Warranty Information:** When making a claim, you must provide warranty details, including the garment manufacturer's name, serial number, date of manufacture, and specifics of the required repair, including estimated costs.
- 3. Cost Coverage:** Once a claim is approved, Milliken will cover the reasonable cost of repairing or replacing the Assure moisture barrier.

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**Note:** Milliken will not cover the cost of cleaning or repairs to thermal liners or outer shells, or other costs not directly related to repair or replacement of the Assure moisture barrier.

Milliken™